

## **City of Jersey Village**

**713-466-2100**

### **FAQ's April 18<sup>th</sup> Flood**

**Question:** Will there be pick up for heavy debris? (examples: tree limbs, carpet, furniture, ect...)

**Answer:** Yes, there will be two pick up days. Scheduled days are Monday, May 2<sup>nd</sup> and Monday, May 23<sup>rd</sup>..

**Question:** Who do I contact for flood damage assessment?

**Answer:** Please see contact building official, Christian Somers, CFM. 713-466-2106

**Question:** If I have damage to my home, does a contractor need a permit to do the work on the property?

**Answer:** Yes, please see letter of notice from the permits and inspections department posted on the city website.

**Question:** Is the water safe to drink?

**Answer:** Yes, the water is safe to drink.

**Question:** Are there any streets that are still flooded in Jersey Village?

**Answer:** No, all streets are safe to drive.

**Question:** If a group wants to come in and volunteer to help the community what do they need to do?

**Answer:** Volunteers at this time are on as "as needed basis". Please contact Kimberly Terrell at 713-466-2139 for further information.

**Question:** If I live outside the city, who can I call to have debris removed?

**Answer:** Residents can call the Community Service Department of their respective4 Precincts:

Harris County Precinct 1 (713-991-6881), Harris County Precinct 2 (713-455-8104), Harris County Precinct 3 (281-463-6300), or Harris County Precinct 4 (281-353-8424)

**Question:** Where can I take donations for flood victims besides the Red Cross?

**Answer:** Texas Baptist Men's Disaster Relief (281-856-2272 or [texasbaptistmen.org](http://texasbaptistmen.org)), Foundry United Methodist Church [www.foundrychurch.org](http://www.foundrychurch.org) (non-perishable foods & gift cards), also here are links to websites that you can get information on donations: [disasterrelieffort.org](http://disasterrelieffort.org), [www.cypressassistance.org](http://www.cypressassistance.org), [www.harrisrecovery.org](http://www.harrisrecovery.org)

**Question:** Why did you close the roads around the flooded areas?

**Answer:** This was done to improve access to our citizens and contractors who were having trouble accessing the area. This was also done as a safety precaution to prevent theft and solicitors from scouring the area.

**Question:** How much longer will the roads be closed?

**Answer:** We are making an assessment on a daily basis to determine what timeframe will be the most benefit to our citizens.